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Quality Policy Statement

Sigma GRP Ltd (to include all subsidiaries) is a UK based company delivering retail fit out, construction, M&E, fixtures and a range of other specialist solutions.

We constantly strive to improve our services' by being committed to the continuous improvement of quality across all areas of the business.

This quality policy is to be applied to all activities conducted within Sigma Group, with the aim of delivering 'Right First Time' and implementing best practice.

To implement this policy and to achieve our quality objectives we have developed processes and procedures that are contained within our management systems. These procedures and processes comply with the requirements of ISO9001 and are mandatory for all our staff.

This will ensure that Sigma:

- Regularly review policies and procedures for continuing suitability and effectiveness
- Identify areas of the business that requires documented procedures and instigate their development
- Effectively communicate changes and additions to procedures
- Establish quality objectives within our monthly SHEQ meetings and Annual systems' review
- Continue to monitor compliance through audit to drive improvement
- Maintain focus on driving Cost and Efficiency in every facet of our business
- Reinvigorate our strategy and incident reporting which supports the company approach to quality management
- Maintain our existing director intervention process to manage key risks facing the business
- Achieve recertification to ISO 9001, ISO 14001 and ISO 45001
- Develop existing quality audit questions to ensure we are capturing measurable audit data around quality performance

Every colleague and future appointee must ensure that Quality considerations are always given priority in the design, bidding, planning, procuring and executing the work stages.

We support the personal development of our employees to ensure that we reflect the above policy and instil best practice.



Craig Bennett

CEO

2/10/2025